



## Lunch at the Evangelisch Stiftisches Gymnasium Gütersloh

In the cafeteria of the Evangelisch Stiftisches Gymnasium, Cultina offers lunch from Monday to Friday

### Our offer includes:

- Choice of vegetarian or non-vegetarian main course, no pre-order required
- Side dishes and vegetables to take home
- Pasta bar and salad bar for self-service and take-away
- Self-service dessert

### Das Subscription:

You have the option of taking out a subscription for 1, 2, 3, 4 or 5 lunches per week, which can be redeemed flexibly within the week, but are not transferable to the following week. There will be no reimbursement for lunches not used during the week.

Once you have decided how many days of the week your child would like to eat in the canteen, you can subscribe to the number of days via your customer account. Depending on the number of subscription days desired, a monthly amount is calculated. This must also be paid in full during closing times (e.g. holiday season, public holidays). If a subscription is taken out in the current month, the amount must be paid on a pro rata basis.

Subscription days per week	1	2	3	4	5
Amount per month	19,40€	38,80€	58,20€	77,60€	97,00€

To participate in the meal, the subscription must be paid for the respective month. The amounts for subscriptions must be credited in full to the customer's account by the 20th of the previous month.

### Increase, Reduction & Termination:

- With the subscription, you can increase the number of days booked each month in the current school year.
- Within the first 14 days of each school term, due to timetable changes, there is a possibility to reduce the number of subscription days. You can either make changes yourself via your customer account or contact the Cultina administration.
- The cancellation of a subscription can be made with a notice period of 4 weeks to the end of the school semester or to the end of the summer holidays.

### Spontaneous eating:

In addition to the subscription, we offer the possibility of spontaneous meals. All students who have taken out a Mensa subscription for at least one subscription day can take part. Teachers and high school students can also eat spontaneously without a subscription contract. This requires sufficient funds in your customer account with us. Therefore, please transfer an appropriate amount to the account. When entering the canteen, € 6.45 per spontaneous meal will be debited. The availability of possible spontaneous meals per day is limited to a certain amount.

Eligible persons can apply for benefits from the Education and Participation Package (BuT) for the costs of lunch. To do so, please contact the Gütersloh district.

## **Registration** (about 8 to 10 days)

### **1. Registration**

You register on the website under [www.esg-mensa.de](http://www.esg-mensa.de) and accept our general terms and conditions (GTC), the privacy policy as well as the offer and prices.

### **2. Receipt of the chip number and the canteen chip**

Cultina will send you your Mensa chip number and the Mensa chip.

### **3. Disclosure of account details and purpose of payment**

With the help of the chip number and password, you can log in to the [www.esg-mensa.de](http://www.esg-mensa.de) sign up.

Under the menu item "Top up credit" you will find out the account details and your individual purpose.

### **4. Transfer of the canteen money**

You transfer a one-time payment of €4.50 for the chip as well as the desired subscription amount or any amount for the spontaneous meal (at least €6.45 per spontaneous meal) to the specified account with the specified **purpose** (by standing order or bank transfer). Please keep in mind that it may take 3-4 days for funds to be received, depending on your bank.

### **5. Booking the subscription**

As soon as the receipt of money is visible on your customer account, please book the number of subscription days you want. Without prior booking of the subscription it is not possible to eat in the subscription.

**You can also easily watch the registration process in our video:**



**If you have any questions, please contact the Cultina team at:**

**VIVENO Group GmbH – Cultina**

**T:** 05241 877 330

**F:** 05241 877 333

**E:** [info@cultina.de](mailto:info@cultina.de)

*Office hours: Monday - Thursday: 8:00 a.m. - 3:00 p.m., Friday: 8:00 a.m. - 2:00 p.m.*